



Docket No.: 449122062500
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Robert FRITZ

Application No.: 10/667,137

Art Unit: 2644

Filed: September 22, 2003

Examiner: Unassigned

For: OUTBOUND CALL CENTER

PRELIMINARY AMENDMENT

MS Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

Prior to examination on the merits, Applicant respectfully requests entry on this Preliminary Amendment for the above-captioned patent application.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Amendments to the Abstract are reflected in the attached.

Remarks/Arguments begin on page 6 of this paper.